

## FOR THE ATTENTION OF OUR FUTURE VISITORS

Thank you for reaching out to ESS to request a visit to our premises. ESS is an inspiring project, not only for those who work here but also for the surrounding community and various external stakeholders. In 2019, ESS welcomed over 6000 visitors. Our primary goal is to keep all visitors safe, whilst sharing our inspiration and knowledge on the project.

## In order to maximise your experience at ESS, we kindly ask you to:

- Bring valid ID to the ESS Reception
- Upon entering ESS, you will be met by your host. Please stay with him/her for the duration of your visit and follow instructions.
- Children under the age of 16 are permitted to visit ESS but are not taken onto the construction site. They learn about the ESS project and Big Science in our visitor office area close to site.
- Please let us know at least three days in advance if you are a wheelchair user or have mobility problems, or have other needs that may require specific adjustments, and we will do our best to tailor the visit to meet your requirements. This includes if you have a pacemaker, if you are pregnant, or are breastfeeding.

ESS offers a range of visiting activities for different target groups, based on their needs and the availability at the relevant time.

- A talk by a staff member in our visitor area
- A further explanation from the viewing deck (NB: accessed via a steep spiral staircase)
- A site walk around the construction site\*
- Bus tours for large groups

\* Due to availability and safety reasons, we cannot offer site walks to all groups.

## If you and your group are offered a site walk, we ask you to please note the following:

- In accordance with safety regulations on site, please wear long trousers. Visitors are not allowed to wear skirts, dresses, shorts or leggings on the construction site. ESS will provide additional personal protective equipment, such as helmets, boots and high visibility jackets.
- Be aware that a site walk at ESS takes approximately one hour and includes walking long distances and using stairs.
- The site walk routes are planned so that, as far as possible, they avoid areas where additional safety restrictions may apply.